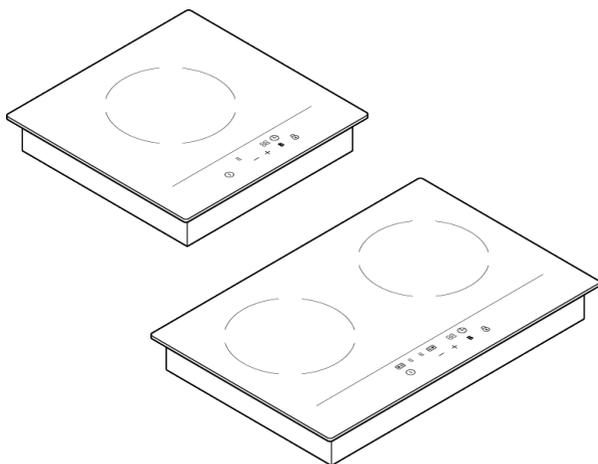


# ↗ DOMETIC

# HOT AND COOKING

# CVI



## CVI1350, CVI1525

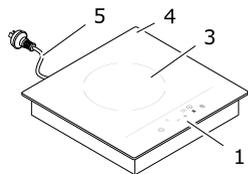
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	Installation and Operating Manual.....	7

## Copyright

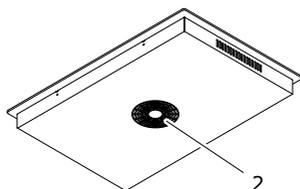
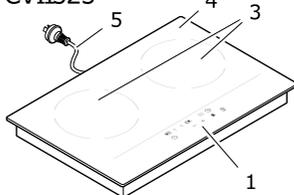
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**1**

CVI1350

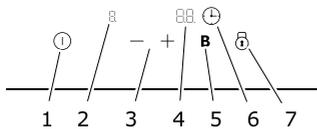


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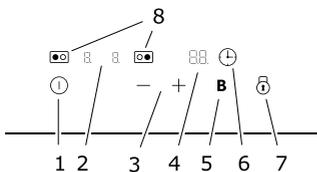


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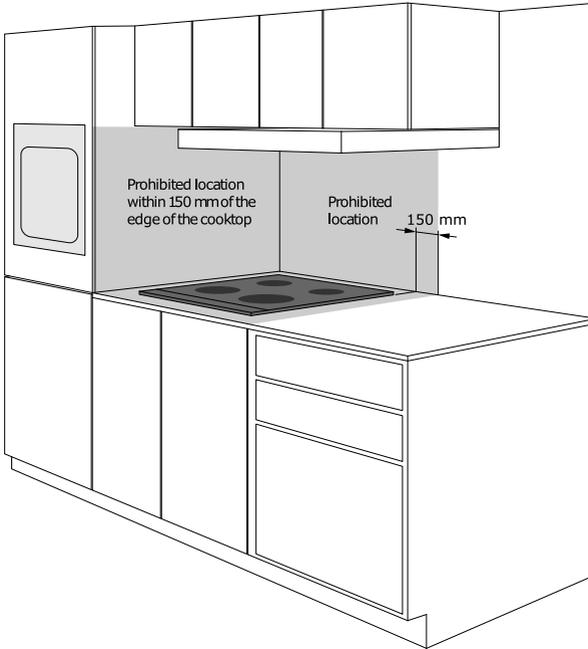
CVI1350



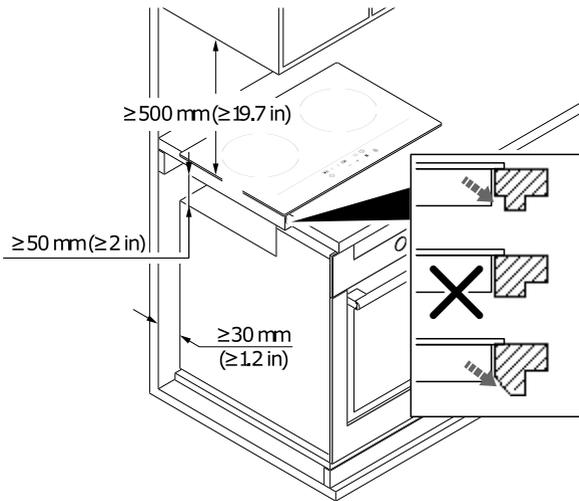
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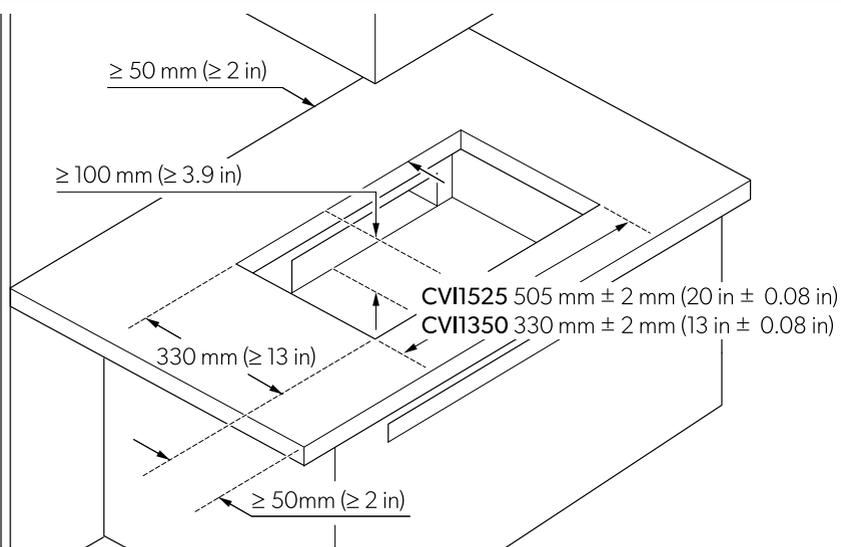
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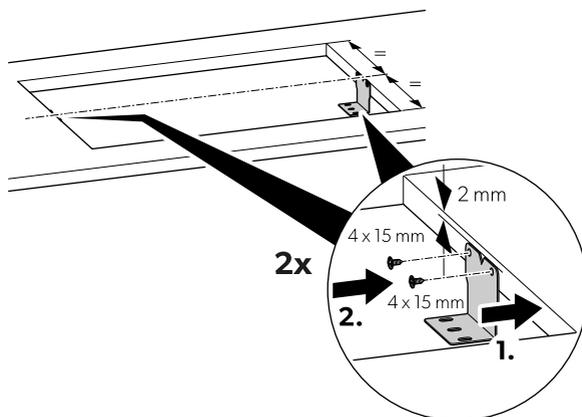
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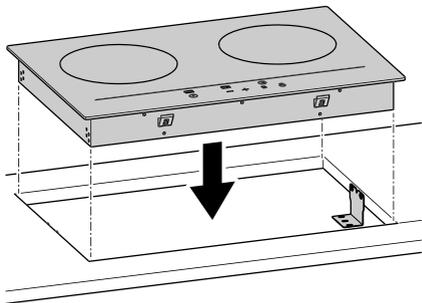
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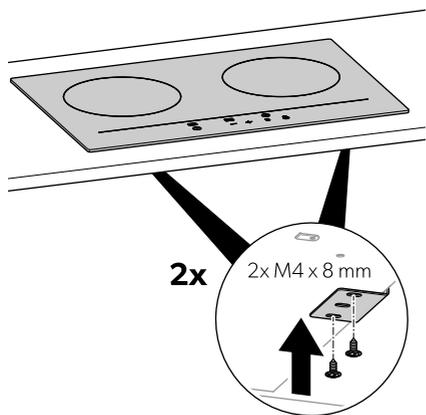
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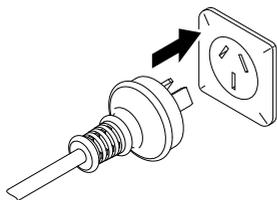
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9



## English

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## 1 Important Notes

Please read these instructions carefully and follow all instructions, guidelines, and warnings included in this product manual in order to ensure that you install, use, and maintain the product properly at all times. These instructions **MUST** stay with this product.

By using the product, you hereby confirm that you have read all instructions, guidelines, and warnings carefully and that you understand and agree to abide by the terms and conditions as set forth herein. You agree to use this product only for the intended purpose and application and in accordance with the instructions, guidelines, and warnings as set forth in this product manual as well as in accordance with all applicable laws and regulations. A failure to read and follow the instructions and warnings set forth herein may result in an injury to yourself and others, damage to your product or damage to other property in the vicinity. This product manual, including the instructions, guidelines, and warnings, and related documentation, may be subject to changes and updates. For up-to-date product information, please visit [documents.domestic.com](http://documents.domestic.com).

## 2 Explanation of symbols

A signal word will identify safety messages and property damage messages, and also will indicate the degree or level of hazard seriousness.



### WARNING!

Indicates a hazardous situation that, if not avoided, could result in death or serious injury.



### CAUTION!

Indicates a hazardous situation that, if not avoided, could result in minor or moderate injury.



### NOTICE!

Indicates a situation that, if not avoided, can result in property damage.



**NOTE** Supplementary information for operating the product.

## 3 Explanation of symbols on the device



### CAUTION! Hot surface

To indicate that the marked item can be hot and should not be touched without taking care.

## 4 Safety instructions

### General safety



### WARNING! Electrocutation hazard

- > This device may only be repaired by qualified personnel. Inadequate repairs may cause serious hazards.
- > Disconnect the device from the mains electricity supply before carrying out any work or maintenance on the device.
- > Do not use the device when it is defective.
- > Disconnect the device from the power supply if there is a malfunction due to a technical defect.
- > If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- > Do not modify the device.
- > Do not remove or replace any components of this device.
- > If the surface is cracked, switch off the device to avoid the possibility of electric shock.
- > If the vehicle is equipped with an inverter, the device will still be under voltage even after the device has been disconnected from the power supply. Unplug the device after disconnecting it from the power supply.



### WARNING! Fire hazard

- > This device is not intended for use by persons (including children) with reduced

physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the device by a person responsible for their safety.

- > Children must be supervised to ensure that they do not play with the device.
- > Do not store items on the cooking surfaces.
- > Keep a fire extinguisher or other means suitable to extinguish a flame ready. Ensure that the fire extinguisher is checked by qualified personnel in regular intervals.
- > Connect the device to a circuit that has a circuit breaker that ensures complete disconnection from the power supply.
- > Do not cook unattended with fat or oil on the cooktop.
- > **Never** try to extinguish a fire with water. Switch off the appliance. Cover the flame with a lid or a fire blanket.
- > After use, switch off the cooktop and do not rely on the protection mechanism.



#### **WARNING! Burn hazard**

- > The appliance and its accessible parts become hot during use.
- > Care should be taken to avoid touching heating elements.
- > Keep hands, face and hair away from burners.
- > Children less than 8 years of age shall be kept away unless continuously supervised
- > Keep children and pets safely away.
- > Monitor all activity around the device to avoid burns or other injuries.
- > Let the device cool down to ambient temperature before you touch it with bare hands.



#### **WARNING! Health hazard**

Persons with cardiac pacemakers or other electrical implants (such as insulin pumps) must consult with their doctor or implant manufacturer before using this appliance to ensure that their implants will not be affected by the electromagnetic field.



#### **NOTICE! Damage hazard**

- > Do not use the device as a work or storage surface.

- > The device is not intended to be operated by means of an external timer or separate remote control system.

### **Installing the device safely**



#### **WARNING! Electrocutation hazard**

- > The electrical installation may only be carried out by authorized personnel.
- > This device must be installed in accordance with all national, regional, local or other applicable regulations in force in the country of use.
- > Switch off the power before connecting the device.
- > Do not connect the device to the power supply if there is visible damage to the device or the power cable.
- > Install the device in a dry environment.
- > Do not install the device directly above a dishwasher, freezer, washing machine, clothes dryer, or similar.
- > The device requires at least a 230 V / 10 A power supply. Ensure that the 230 V AC mains provided by the campsite uses a fuse with a maximum rating of 15 A.
- > Every directly connected device in a recreational vehicle or non-recreational vehicle shall be controlled by a switch that is placed and marked so as to be readily identifiable and convenient for its intended use.
- > Where a dedicated circuit is installed to supply a single device, the protective device at the switchboard is deemed to comply.
- > Every directly connected device in a recreational vehicle or non-recreational vehicle shall be provided with a switch that operates in all live (active and neutral) conductors.



#### **WARNING! Fire hazard**

- > Ensure there is adequate flow of fresh air from outside the cabinetry to the base of the device.
- > If the device is installed above a drawer or cabinet, install a thermal barrier under the base of this device.

- > Do not install any large heat-generating appliances (e.g., oven, heater, water heater) directly under the device.



#### **NOTICE! Damage hazard**

- > Do not apply force to the top and bottom of the device during installation.
- > Ensure the work surface is square and level, and no structural members interfere with space requirements.
- > Ensure the work surface is made of a heat-resistant material.

### **Operating the device safely**



#### **WARNING! Explosion hazard**

Do not place chemicals, flammable materials or spray aerosols near the device.



#### **WARNING! Electrocutation hazard**

Do not use the device if it is damaged or does not operate properly.



#### **WARNING! Fire hazard**

Unattended cooking on the device with fat or oil can be dangerous and may result in a fire.



#### **WARNING! Health hazard**

Only use the device in a well ventilated space.



#### **CAUTION! Hot surface**

Let the device cool down before you touch it with bare hands.



#### **CAUTION! Fire hazard**

- > The cooking process has to be supervised. A short term cooking process has to be supervised continuously.
- > Do not place any objects other than cooking pots and pans on or against this product.
- > Do not place a container or something similar over the device.
- > Keep flammable objects away from the device.
- > Only use dry pot holders to handle hot cookware.
- > Turn off the device before removing the cookware.



#### **CAUTION! Burn hazard**

- > Do not move the device during use.
- > Do not wear metallic objects when operating the device.
- > Do not place any metal objects near the device as they can conduct the heat from the induction burner.
- > Use protective gloves when handling hot components.
- > Accessible parts may be very hot. Keep young children away.
- > The use of alcohol or prescription or non-prescription drugs may impair your ability to properly assemble or safely operate this product.
- > Metallic objects such as knives, forks, spoons and lids should not be placed on the hotplate since they can get hot.



#### **CAUTION! Health hazard**

- > Do not use as a space heater.
- > Only operate this product when an adult can attend to it.
- > Cleaning and user maintenance shall not be made by children without supervision.



#### **NOTICE! Damage hazard**

- > Do not use harsh abrasive cleaners or sharp metal scrapers to clean the device, since they can scratch the surface, which may result in shattering of the glass.
- > Do not use a steam cleaner to clean the device.

## **5 Scope of delivery**

Description	Quantity
Cooktop	1
Fixing kit	1

### **5.1 Ordering spare parts**

1. Read the product number (PNC) or part number (Ref. no.) from the data plate.
2. Contact the nearest Dometic service partner or dealer to place the order.

## 6 Target group



The electrical installation and setup of the device must be performed by a qualified electrician who has demonstrated skill and knowledge related to the construction and operation of electrical equipment and installations, and who is familiar with the applicable regulations of the country in which the equipment is to be installed and/or used, and has received safety training to identify and avoid the hazards involved.

All other actions are intended also for non-professional users.

## 7 Intended use

The cooktop is suitable for cooking and heating food.

The cooktop is intended to be used in:

- Recreational vehicles
- Boat and marine usage: Installation in dayrooms

The cooktop is **not** suitable for:

- Using while driving
- Using as a space heater
- Operating via an external timer or separate remote-control
- Boat and marine usage: Installation and operation on open decks
- Installation in ute canopies without meeting the IPx4 requirements

This product is only suitable for the intended purpose and application in accordance with these instructions.

This manual provides information that is necessary for proper installation and/or operation of the product. Poor installation and/or improper operation or maintenance will result in unsatisfactory performance and a possible failure.

The manufacturer accepts no liability for any injury or damage to the product resulting from:

- Incorrect installation, assembly or connection, including excess voltage
- Incorrect maintenance or use of spare parts other than original spare parts provided by the manufacturer
- Alterations to the product without express permission from the manufacturer

- Use for purposes other than those described in this manual

Dometic reserves the right to change product appearance and product specifications.

## 8 Technical description

The food in the cookware is heated by an electromagnetic field which heats the cookware.

The cooktop has a lock to protect children from possible danger or injury. The cooktop has a timer, an over-temperature protection, an unsuitable object protection and an automatic shut down timer.

The cooktop incorporates an earth connection for functional purposes.

The cooktops are available in different versions:

- CVI 1350: Cooktop with one induction zone.
- CVI 1525: Cooktop with two induction zones.

The cooktop has 9 different temperature settings.



### NOTE

- The wattage can vary
- In boost mode, more wattage is consumed (Technical data on page 18)

#### CVI 1350

Power level	Average power
1	100 W
2	200 W
3	300 W
4	400 W
5	500 W
6	1000 W
7	1100 W
8	1200 W
9	1300 W

#### CVI 1525

Power level	Average power (left/lower cooking zone)	Average power (right/upper cooking zone)
1	100 W	100 W
2	200 W	200 W

CVI 1525		
3	300 W	300 W
4	400 W	400 W
5	500 W	500 W
6	600 W	1000 W
7	700 W	1100 W
8	800 W	1200 W
9	1000 W	1300 W

## Timer

The timer can be used to turn off the cooking zone automatically after the set time has elapsed. The timer can be set from 0 ... 99 min .

## Over-temperature protection

A temperature sensor monitors the temperature inside the cooktop. The cooktop switches off if the temperature sensor detects an overheat situation ( $\geq 190^{\circ}\text{C}$  ( $\geq 374^{\circ}\text{F}$ )).



**NOTE** Information on how to proceed in this situation can be found in Troubleshooting on page 16

## Unsuitable object protection

If one of the following cases is detected for longer than 1 min , the cooktop automatically switches to standby mode and activates the cooktop fan. The cooktop fan then cools the cooktop for the duration of 1 min .

- Cookware of an unsuitable size
- A non-magnetic object
- A small object on the cooktop
- Cookware that is clearly off-center

## Automatic shut down timer

The automatic shutdown timer is a safety protection function. The function shuts down the cooktop automatically after a certain period of time. The automatic shutdown times for various power levels are shown in the below table:

Power level	1	2	3	4	5	6	7	8	9
Shut down time	8 h	8 h	8 h	4 h	4 h	4 h	2 h	2 h	2 h

## Cooktop overview

 Fig. 1 on page 3

Item	Description
1	Control panel
2	Ventilation
3	Cooking zone
4	Glass plate
5	Power cable

## Control panel

A beep sounds when the touch buttons are pressed.

 Fig. 2 on page 3

Item	Description
1	ON/OFF button
2	Power level indicator
3	Heat level buttons
4	Time indicator
5	BOOST button
6	Timer button
7	Lock button
8	Cooking zone selection buttons

## 9 Installation

 Fig. 3 on page 4



### WARNING! Electrocutation hazard

- > Socket-outlets and switches shall not be installed in the prohibited location as shown (  Fig. 3 ), on any wall, cupboard, or other surface within 150 mm (5.9 in) of the edge of the cooking surface, in the area extending from the top of cooking surface to a range hood, cupboard or ceiling located directly above the cooking surface.
- > Ensure the voltage corresponds to the value given in the data plate.
- > Ensure the power supply cable sections can withstand the load specified on the rating plate.
- > Note the specifications in chapter "Technical data" on page 20
- > The power supply cable must not touch any hot parts and must be routed so that its temperature does not exceed  $75^{\circ}\text{C}$  ( $167^{\circ}\text{F}$ ).

 **Fig. 4** on page 4
**WARNING! Fire hazard**

- > The safety distance between the cooktop and the device above the cooktop must be at least 500 mm (19.7 in) (  Fig. 4).
- > Ensure the cooktop is well ventilated with a ventilation size of 1500 mm<sup>2</sup>.
- > Ensure the air inlet and air outlet are not blocked (  Fig. 4).

**NOTICE! Damage hazard**

Use a work surface made of heat-resistant material.



**NOTE** Ensure the power supply cable is not accessible through cabinet doors or drawers after installation.

1. Ensure the specified distances are maintained (  Fig. 4).
2. Cut out the working surface.

 **Fig. 5** on page 5


**NOTE** The thickness of the working surface must be 10 (0.4) ... 40 mm (1.6 in)

3. Mount the brackets on the working surface.



**NOTE** Mount the brackets **2 mm (0.1 in) below the top surface** of the countertop to ensure a good fit and seal of the cooktop in the countertop.

 **Fig. 6** on page 5

4. Place the cooktop into the countertop cutout.

 **Fig. 7** on page 6

5. Mount the cooktop to the brackets.

 **Fig. 8** on page 6

6. Connect the power cable.

 **Fig. 9** on page 6

## 10 Operation

**CAUTION! Risk of injury**

Never operate the cooktop when the vehicle is in motion.

**NOTICE! Damage hazard**

- > Do not slide cookware over the cooktop.
- > Lift the cookware when you want to remove it from the cooktop.
- > When traveling abroad, ensure the voltage and frequency of the mains supply matches the marking of the cooktop.

Observe the following hints and recommendations:

- If the device is intended to operate by inverter power, the inverter should have a minimum continuous output rating of at least 1700 W for CVI 1350 and 2300 W for CVI 1525. The inverter should be connected to a lithium battery bank with a battery management system that is capable of applying the necessary loads.
- If the device is intended to operate by inverter power, the inverter should have a minimum continuous output rating of at least 2300 W and be connected to a lithium battery bank with a battery management system that is capable of applying the necessary loads.
- **CVI 1525 only:** Both induction zones can be used with mains power supply. However, the shore power input of a recreational vehicles is limited to 15 A. The operation of multiple devices, e.g., air-conditioner, hot water systems, air fryers, microwaves, space heater, or hair dryer at the same time may overload the input of the recreational vehicle. In this case reduce the load and reset the fault-current circuit breaker, if necessary.
- The buttons respond to touch. Do not use pressure to operate the buttons.
- Use the fingertip and not the fingernail to operate.
- Ensure the buttons are always clean and dry so that the operation is not affected.

### 10.1 Choosing the right cookware

**WARNING! Health hazard**

Do not heat up empty pots or pans and do not use cookware with a thin bottom. The cookware can heat up very quickly. The bottom of the cookware can melt and damage the glass plate.

**NOTICE! Damage hazard**

Do not use cookware with jagged edges or a curved base.

**NOTE**

- Only use cookware with a base suitable for induction cooking.
- Do not use cookware made of pure stainless steel, aluminum or copper without a magnetic base, glass, wood, porcelain, ceramic and earthenware.

- > Use cookware with a bottom diameter of at least 140 mm (5.5 in).
- > Perform a magnet test to check if your cookware is suitable for the operation of the cooktop by moving a magnet towards the base of the cookware.
- ✓ The cookware is suitable for the cooktop if the magnet is attracted to the cookware.

**10.2 Heat settings**

The following settings are guidelines. The exact setting will depend on the cookware and the amount of food to be cooked.

Power level	Suitability
1–2	<ul style="list-style-type: none"> <li>• Warming of small amounts of food</li> <li>• Melting foods that burn quickly</li> </ul> CVI 1350 only: <ul style="list-style-type: none"> <li>• Slow simmering</li> <li>• Slow warming</li> </ul>
3–4	CVI 1350 only: <ul style="list-style-type: none"> <li>• Reheating</li> <li>• Fast simmering</li> <li>• Cooking rice</li> </ul> CVI 1525 only: <ul style="list-style-type: none"> <li>• Slow simmering</li> </ul>
5–6	<ul style="list-style-type: none"> <li>• Cooking pancakes</li> </ul> CVI 1525 only: <ul style="list-style-type: none"> <li>• Slow warming</li> <li>• Reheating</li> </ul>

Power level	Suitability
7–8	<ul style="list-style-type: none"> <li>• Sautéing</li> <li>• Cooking pasta</li> </ul> CVI 1525 only: <ul style="list-style-type: none"> <li>• Fast simmering</li> <li>• Cooking rice</li> </ul>
9	<ul style="list-style-type: none"> <li>• Stir-frying</li> <li>• Searing</li> <li>• Boiling water</li> </ul>

**10.3 Using the cooktop****CVI 1350 only**

1. Touch the  button.
- ✓ The indicators display  or .

The standby mode is activated.

2. Touch the  button.
- ✓ The power level indicator displays .
3. Place a suitable cookware on the cooking zone to be used (See *Choosing the right cookware* on page 12).
- ✓ If the power level indicator displays , the display switches off after 2 minutes (See *Troubleshooting* on page 16).
4. Set the cooking zone power level by using the  and  buttons

The cooktop switches off after 1 minute if no power level is set.

**CVI 1525 only**

1. Touch the  button.
  - ✓ The indicators display  or .
- The standby mode is activated.
2. Place a suitable cookware on the cooking zone to be used (See *Choosing the right cookware* on page 12).
  3. Touch the  button of the cooking zone that is to be used.
  - ✓ The power level indicator displays .

If the power level indicator displays , the display switches off after 2 minutes (See *Troubleshooting* on page 16).

- Set the cooking zone power level by using the — and + buttons  
The cooktop switches off after 1 minute if no power level is set.

## 10.4 Switching off

### CVI 1350

- > Touch the — button until the time indicator displays 0.
- ✓ H is displayed as long as the cooking zone is hot.
- > Touch the 0 button
- ✓ The cooktop is switched off.

### CVI 1525 only

- Touch the  button of the cooking zone to be switched off.
- Touch the — button until the time indicator displays 0.  
✓ H is displayed as long as the cooking zone is hot.
- Touch the 0 button  
✓ The cooktop is switched off.

## 10.5 Using the locking function

- Touch the  button  
✓ The time indicator displays L O.

All touch buttons, except the 0 button and the  button, are disabled.

- Touch and hold the  button for a few seconds.  
✓ The time indicator no longer displays L O.

All touch buttons are enabled.

## 10.6 Using the BOOST function

When the BOOST function is activated, the cooking zone is heated up for a max. duration of 5 min. at a higher power level.

### CVI 1525 only:

The BOOST function can only be performed on the **right** cooking zone.

### CVI 1350 only

- Ensure the cooking zone is set to the max. power level.  
If the cooking zone is not operating at the max. power level, the power level indicator flashes.
- Touch the — or + button.

- Touch the **B** button.  
✓ The power level indicator displays P.  
The power level indicator returns to 9 after 5 min.
- Repeat step 2–3 to deactivate the BOOST function before the 5 min. are up.

### CVI 1525 only

- Ensure the cooking zone, on which the BOOST function is to be activated, is set to the max. power level.  
If the cooking zone is not operating at the max. power level, the power level indicators flash alternately.
- Touch the  button of the **right** cooking zone.  
✓ The power level indicator of the selected cooking zone flashes.
- Touch the **B** button.  
✓ The power level indicator of the selected cooking zone displays P.  
The power level indicator of the selected cooking zone returns to 9 after 5 min.
- Repeat step 2–3 to deactivate the BOOST function before the 5 min. are up.

## 10.7 Using the timer function

### CVI 1350 only

- Ensure the cooktop is turned on.
- Touch the  button.  
✓ The time indicator displays 30 (30 min).
- Set the timer by using the — and + buttons.
  - Touch the — or + button once to change the timer by 1 min.
  - Touch and hold the — or + button to change the timer by 10 min.

If the set timer exceeds 99 min, the timer returns to 0 min.

- ✓ The timer is running.

The time indicator displays the remaining time.

The time indicator flashes for 5 s.

The time indicator displays -- when the set timer has run out.

The power level indicator displays H until the temperature of the cooking zone is below 60 °C (140 °F).

- Set the timer to 00 (0 min) to switch off the cooking zone.

### CVI 1525 only

The timer can be set on both cooking zones.

- Ensure the cooktop is turned on.
  - Touch the  button of the cooking zone on which the timer is to be set.
  - Touch the  button.
- The time indicator displays 30 (30 min).

The dot next to the power level indicator lights up to indicate the selected cooking zone.

- Set the timer by using the — and + buttons.
  - Touch the — or + button once to change the timer by 1 min .
  - Touch and hold the — or + button to change the timer by 10 min .

If the set timer exceeds 99 min , the timer returns to 0 min .

- The timer is running.

The time indicator displays the remaining time.

The time indicator flashes for 5 s .

The time indicator displays -- when the set timer has run out.

The power level indicator displays H until the temperature of the cooking zone is below 60 °C (140°F).

- Set the timer to 00 (0 min) to switch off the cooking zone.

### If you set the timer for both cooking zones:

- The time indicator displays the remaining time of the timer that runs out first.
- The dot next to the power level indicator shows which cooking zone the displayed timer refers to.
- To check on the other timer, touch the  button of the respective cooking zone.
- When one timer has run out, the time indicator displays the remaining timer.
- The power level indicator of the cooking zone whose timer ran out displays H until the temperature of the cooking zone is below 60 °C (140°F).

## 11 Saving energy

- Switch off the cooktop if it is not in use.

- Use a cookware with a diameter as large as the selected cooking zone to use energy efficiently.
- Always use a lid when cooking to reduce heat loss and use less energy for cooking.
- Reduce the energy supply early to finish cooking food with the residual heat in the cookware.

## 12 Cleaning and maintenance



### NOTICE! Damage hazard

- Do not use any sharp or hard objects for cleaning since they may damage the cooktop.
  - Remove spilled food with a safe glass scraper after the cooktop has cooled.
  - Only use standard commercial cleaning agents that are suitable for glass surfaces.
  - Do not use a high jet or a steam cleaner to clean the cooktop.
- Clean the cooktop with a soft, damp cloth.



Find additional care instructions for stainless steel and glass surfaces online on [qr.dometic.com/beVsWQ](http://qr.dometic.com/beVsWQ).

## 13 Troubleshooting

Problem	Possible cause	Suggested remedy
The cooktop cannot be switched on.	No power.	<ul style="list-style-type: none"> <li>&gt; Ensure that the cooktop is switched on.</li> <li>&gt; Check whether there is a power outage in your area.</li> <li>&gt; When using shore power, ensure that the circuit breaker is switched on and properly connected to the vehicle.</li> <li>&gt; Contact the manufacturer support (see back page of this manual).</li> </ul>
The touch buttons do not respond.	The touch buttons are locked.	<ul style="list-style-type: none"> <li>&gt; Unlock the touch buttons (see Using the locking function on page 14).</li> </ul>
The touch buttons do not react properly.	The operation is blocked by dirt or water.	<ul style="list-style-type: none"> <li>&gt; Ensure the touch buttons are clean and dry.</li> <li>&gt; Ensure that the touch buttons are operated with clean hands.</li> <li>&gt; Ensure that the touch buttons are operated with the fingertips and not with fingernails.</li> </ul>
	The connected battery power is too low. The inverter is not supplied with sufficient power.	<ul style="list-style-type: none"> <li>&gt; Charge or replace the battery.</li> </ul>
	The inverter is defective.	<ul style="list-style-type: none"> <li>&gt; Replace the inverter.</li> </ul>
The power level indicator displays $\sqcup$ and $\_$ alternately.	Cookware is used that is not suitable for induction cooktop. The cookware is too small.	<ul style="list-style-type: none"> <li>&gt; Use suitable cookware.</li> </ul>
	The cookware is not placed correctly on the cooking zone. <b>CV1525 only:</b> The cookware has not been placed on the cooking zone which is switched on.	<ul style="list-style-type: none"> <li>&gt; Center the cookware on the cooking zone.</li> </ul>
Low humming	Caused by the cookware.	<ul style="list-style-type: none"> <li>&gt; Use suitable cookware (see Choosing the right cookware on page 12).</li> </ul>
Fan noise	A built-in cooling fan has switched on to prevent the electronics from overheating.	This is the normal operation of the cooktop.
The cookware does not become hot.	The cookware is not suitable for induction cooktops and therefore cannot be detected by the cooktop.	<ul style="list-style-type: none"> <li>&gt; Use suitable cookware (see Choosing the right cookware on page 12).</li> </ul>
The cooktop or a cooking zone has turned itself off.	The timer was active (see Timer on page 11 and Automatic shut down timer on page 11).	<ul style="list-style-type: none"> <li>&gt; Switch the cooktop on.</li> </ul>
	The cooking zone temperature is too high (see Over-temperature protection on page 11).	<ul style="list-style-type: none"> <li>&gt; Let the cooktop cool down.</li> </ul>

Problem	Possible cause	Suggested remedy
	An unsuitable object is placed on a cooking zone (see Unsuitable object protection on page 11).	<ul style="list-style-type: none"> <li>&gt; Remove the unsuitable object from the cooking zone.</li> <li>&gt; Ensure that the cookware is placed in the center of the cooking zone.</li> <li>&gt; If necessary, replace the cookware.</li> </ul>

### 13.1 Error Codes

Error code	Possible cause	Solution
F3	Temperature sensor of the cooking zone failure.	Contact the manufacturer support (see back page of this manual).
F4		
F9	Temperature sensor (IGBT) open circuit.	
FA		
E1	The input voltage is too high ( $\geq 270 \pm 10 \text{ V}$ ).	
E2	The input voltage is too low ( $\leq 180 \pm 10 \text{ V}$ ).	
E3	The cooking zone temperature is too high.	The cooktop shuts off automatically. Let the cooktop cool down.
E5	The fan is blocked.	Contact the manufacturer support (see back page of this manual).
	The air outlet is blocked.	
	High temperature of the temperature sensor (IGBT)	
d0	Temperature sensor (NTC) failure.	

## 14 Warranty

If the product does not work as it should, please contact your retailer or the manufacturer's branch in your country (see [dometic.com/dealer](http://dometic.com/dealer)). The warranty applicable to your product is 3 year(s).

For repair and warranty processing, please include the following documents when you send in the device:

- A copy of the receipt with purchasing date
- A reason for the claim or description of the fault

Note that self-repair or nonprofessional repair can have safety consequences and might void the warranty.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This warranty policy is subject to the conditions and guarantees which are mandatory as implied by the Consumer Guarantees Act 1993(NZ).

Please find local support at the following link address: [dometic.com/dealer](http://dometic.com/dealer)

## 15 Disposal



Recycling packaging material: Place the packaging material in the appropriate recycling waste bins wherever possible.



Recycling products with non-replaceable batteries, rechargeable batteries, or light sources:

- If the product contains any non-replaceable batteries, rechargeable batteries, or light sources, you don't have to remove them before disposal.
- If you wish to finally dispose of the product, ask your local recycling center or specialist dealer for details about how to do this in accordance with the applicable disposal regulations.

## 16 Technical data

	CVI 1350	CVI 1525
Voltage/Frequency	220 ... 240 V ~, 50 Hz (0.83 rpm)	
Power	1300 W, BOOST 1700 W / ø 180 (ø 7.1)	–
Left/lower cooking zone	–	1000 W / ø 180 (ø 7.1)
Right/upper cooking zone	–	1300 W, BOOST 1700 W / ø 180 (ø 7.1)
Total power	1700 W	2300 W
Dimension (L x W x H)	350 (13.8) × 350 (13.8) × 55 mm (2.2 in)	525 (20.7) × 350 (13.8) × 55 mm (2.2 in)
Cooking zone diameter	180 mm (7.1 in)	
Inspection/certification		



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