

↗ DOMETIC

OUTDOOR LEISURE TAILGATER



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TAILGATER
Operating manual



Operating Manual

Thank you for purchasing your Dometic AirFrame tent. Please read these instructions carefully before attempting to set up your tent and retain for future reference. We recommend that your tent is insured against accidental and storm damage as this is not covered by the warranty.



Important - please read:

Under certain conditions, all awnings and tents will suffer from internal condensation.

Condensation occurs when there is a difference between inside and outside temperatures and there is a water repellent barrier between them. Depending on the time of year, the weather, humidity and the amount of moisture in the ground, condensation could be quite severe and can be mistaken for a leak. Condensation can be minimised through ventilation. Dometic recommends the use of doors, awnings and vents to assist with minimising condensation. Condensation and the effects of condensation are not covered by warranty.

If you suspect your tent or awning is leaking, refer to the troubleshooting checklist.

The tent material has a water repellent PU coating over its entire surface and the main seams of your tent have been factory taped to help prevent leakage. Seams treated with seam sealant cannot leak. Seam sealant can also be applied to areas where the taping is damaged or has peeled away through wear and tear. It can also be applied to areas where a leak may have developed. Dometic seam sealant is available for purchase through your local retailer or dometic.com.

The products are meant to be used in weather conditions not exceeding the Beaufort scale 7, and in such conditions above this measurement the product should be packed away rather than left standing. In conditions where rainfall is expected to exceed 30 mm in 24 hour period there may be a potential for leakage to occur. The product is not meant for commercial use and should not be left in the open for extended periods. We recommend a trial run before using your tent for the first time. This will allow you to familiarise yourself with the tent, its set up and any limitations the tent may have for your particular use.

Before using for the first time please check the contents of your tent

Tent

Inner tent

Canopy groundsheet

Hand Pump

Peg Bag

Footprint

Carpet

Carry Bag

The inner tent may already be attached to the tent and can be left attached for take down and setup. If you are missing any parts please contact your supplying dealer.

Weathering your Awning or Tent before your first use:

Your tent or awning is manufactured with a material that requires preparation before use to maximise its weatherproofing. The seams of the tent or awning have been sewn using a special poly cotton sewing thread.

Before your first use, fully set up the tent or awning outside when rain is expected or where you can hose the outside of the awning or tent to become thoroughly wet. This process is known as weathering. The weathering process tightens the fabric, and allows the cotton in the sewing thread to swell and fill the holes made by the sewing needle during the manufacturing process.

Allow the tent or awning to dry thoroughly before packing away. By following this process before your initial use, will ensure that your tent or awning weatherproofing will improve with subsequent soakings.

Siting

Choose a site that is flat and, if possible, protected from the wind. Try to clear the site of sharp stones to avoid damaging the groundsheet. Try to set up your tent with the doors facing away from the wind. Avoid pitching under trees as falling branches, sap, etc could damage your tent.

Set-Up

To protect your tent from dirt and damage, lay the footprint down before unpacking.

Unpack the tent and separate to identify the different parts.

Unroll and lay the tent out in the desired orientation. Peg each corner of the tent (see Diagram 1A) ensuring that you tension the tent between the pegs and making sure that the tent keeps its rectangular shape. You may need to re-peg later.

Important: It is important that whilst unscrewing/replacing the inflation/deflation valve that the valve does not spin in the AirPole. You can prevent this from happening by holding the valve in place where it meets the AirPole. If the valve spins it will twist the inflation tube in the pole and may lead to premature failure. If you suspect this has happened do not inflate your tent before untwisting the tube. Unscrew the valve from the AirPole and check that the inflation tube is not twisted. Before replacing the valve ensure that the black sealing washer is in place.



Warning: NEVER OPEN THE ZIP ON THE INNER TUBES WHILST THE POLES ARE INFLATED. THIS WILL RESULT IN THE POLE BURSTING.



1



2

Unroll and lay the tent out in the required position (1). Peg each corner of tent. Ensure tension is applied between the pegs and that the tent keeps its rectangular shape.

You may need to re-peg later.

Undo the doors to allow air

into the tent. Starting from the front of the tent, unscrew the top cap of the inflation valve and attach the pump nozzle (2).



3

Pump up each AirPole (3). The pump has a pressure gauge and each AirPole should be inflated to between 6-8 psi. As each AirPole is inflated the tent will lift.



4

It is normally necessary to go inside the tent and push the AirPoles upwards so that they can assume their correct shape (4).



WARNING NEVER OPEN THE ZIP ON THE BLACK INNER TUBES WHILST THE POLES ARE INFLATED. THIS WILL RESULT IN THE POLE BURSTING



Once all the AirPoles have sprung outwards assuming their correct shape, detach the pump from the tent and tighten the outer valve cap on each inflation point. It is important that these are tight to prevent the seepage of air.

Inflate the lateral AirPole, to between 6-8psi, and place between the AirPoles inside the tent (5).

Close all doors and entrances and check the positioning of the corner pegs again. If necessary, re-peg to ensure that the tent is taught.



Peg all the intermediate pegging points ensuring that each side is straight (6).



If you are using the groundsheet, toggle it into the base of the tent using the 'O' rings (7).

Thread the front and rear canopy poles through the canopy sleeve (8), and connect to the 'cups' located on the AirPole at each end of the pole sleeve.





Guy Lines

Your tent comes with guy lines pre-attached. We recommend that these are used at all times. Peg the guy lines so that the tent is under tension without distorting the shape (11).

The guy lines can be adjusted using the runners and should generally be pegged diagonally from the pole. Check the guy lines from time to time to ensure that they are still adequately tensioned.



Connecting to Your Vehicle

This is a guide to fitting to your vehicle. Every vehicle is different so you will have to improvise with the connection depending upon the vehicle.

Open the tent's vehicle access door. Reverse your vehicle until its bumper touches the lower section. Ensure the vehicle is centrally positioned against the tent. (12)



Lift the tunnel over the rear of the car. There are two options for attaching the top of the tunnel. (13) If the vehicle has roof bars you can attach the webbing strap with the side release buckle around the roof bar and tighten.



If the vehicle does not have roof bars then you can use the long straps and attach the hooks to the windscreen wipers. (14)



Use the straps on the side of the tunnel to attach to the vehicle bodywork -normally the wheel arch or under the rear bumper. (15)

Go inside the tent. There is an inner val-ance with a strap (16). The strap is de-signed to go over the rear hatch. Position the strap, raise the vehicle hatch and tight-en the strap..



Locate the three straps on the lower val-ance. These are designed to attach to any available fixing inside the vehicle. It may not be possible to attach all the straps. (straps in picture are shown in orange for visibility) (16).

Adjust the straps to ensure that you have the best fit possible.

Please remember that the Tailgater is uni-versal fit. It is usual to have some gaps between the vehicle and the tunnel.

Pegs

The tent comes complete with general purpose pegs. These will be suitable for many sites but there will be some instances where different pegs will be necessary. Your dealer will stock a range of Dometic pegs suitable for different types of ground. For maximum effectiveness, pegs should be driven into the ground at a 45° angle away from the pegging point.

Rain

We make our tents as resistant to the weather as possible. Occasionally you may find slight leakage. This is not a fault with the manufacturing process or materials and can normally be rectified by spot treating the seam with seam sealant or waterproofing spray (see below).

Seams

The main seams of this tent have been factory taped to help prevent leakage. Depending upon your expectations, it may be necessary to treat the remaining seams with a seam sealant. Seam sealant should also be applied to areas where the taping is damaged or has peeled away through wear and tear. It can also be applied to areas where a leak may have developed. Seam sealant is available through your dealer.

Suitability

This tent is designed for use in light to moderate weather. During very strong winds or snowfall we recommend that you take your tent down. The tent is designed for occasional use; it is not designed for static or used for commercial use.

Uv degradation

Tent fabrics can be weakened by prolonged exposure to sunlight. Under normal holiday use your tent will give long service but use for extended periods in strong sunlight will soon cause deterioration. In those cases it would be wise to use a site as shaded as possible. UV degradation is not covered under the warranty. The warranty does not cover tents used on permanent sites, displays or for commercial purposes.

Condensation

Under certain conditions tents will be affected by condensation inside. See page 2 for more information about condensation. Condensation and its effects are not covered under the warranty.

Safety

DO NOT COOK IN THE TENT OR USE NAKED FLAMES. READ AND UNDERSTAND THE FIRE PRECAUTIONS LABEL SEWN INTO THE INSIDE OF THE TENT. DEFLATION

To pack away the tent:

1. Close all doors and openings, including those on the inner tent/s.
2. Un-peg the guy lines and tie them neatly to avoid future tangling.

3. Un-peg the intermediate pegging points but keep the four corners in place. Remove the fibreglass canopy poles.
4. Open the valves on each pole. The tent will start to deflate. Wait until most of the air has been expelled.
5. Un-peg the four corners.
6. Fold/roll the tent towards the deflation valves to expel more air and then roll to fit in the carry bag.
7. Ensure that the tent is totally dry before storing in a cool, dry, dark space: if possible opened out.

Care

Tents are best stored opened out. Air fully and ensure it is totally dry before packing away. Store in a well ventilated dry place. A wet/damp tent will develop mildew surprisingly quickly. Dirty tents can be washed using clean water and a soft brush. Do not scrub and never use detergents.

The AirPoles do not need any maintenance but should be protected from damage during storage. Damage due to improper use, wind damage or neglect is not covered under the warranty. Have any damage repaired at the first opportunity. Zips should be treated with care, use two hands to close and open and never tread on them. Never force a zip. We strongly recommend that you carry a comprehensive spares kit including silicone waterproof spray, seam sealer and tape for repairing the AirPoles.

Repairs to the tent should be made by a company recommended by Dometic or your supplying dealer. Repairs and alterations made by an unauthorised company may invalidate your warranty.

In the event of a puncture

If you suspect a puncture follow the following:

1. Undo the inflation/deflation valve from the pole and re-attach ensuring that the tube does not twist and that the valve is firmly connected.
2. Re-inflate the AirPole.
3. If tightening the hose fittings does not solve the problem then the AirPole may be punctured.

To remove an airpole

1. Unzip the sleeve holding the AirPole.
2. You should now be able to remove the AirPole.
3. Unzip the protective cover of the AirPole, whilst deflated, to expose the inflatable tube.
4. Locate the puncture. This is made easier if you blow some air into the tube. For small holes it may be necessary to submerge the inflatable tube in water.
5. Once located the tube can be repaired using repair tape. We recommend Dometic Tent & Tent Repair Tape—available from your dealer.

The repair can be enhanced by using a combination of the tape with Dometic Repair Solution.

Follow the manufacturers instructions to repair.

Another alternative is to replace the tube. Spares are available from your dealer or direct from Dometic.

Once a repair or replacement has been made, the AirPole can simply be zipped back into the sleeve.

PROBLEM	SOLUTIONS
Difficulty in pumping up the tent	<ol style="list-style-type: none"> 1. The inflation valve is not fully screwed into the AirPole. 2. The inflation tube is twisted at the valve. This may also be indicated by a noise. DO NOT continue to inflate until the tube has been untwisted (see page 4).
If you suspect an air leak	<ol style="list-style-type: none"> 1. Check that the inflation/deflation valve is properly screwed in and that the black 'O' ring seal is in place. 2. Check that the top cap on the inflation valve is done up tightly.
If you think your tent has a water leak	<ol style="list-style-type: none"> 1. Most suspected leakage is actually condensation (see condensation section of this manual). This forms on the inside of the tent fabric. Try to increase the ventilation by opening the doors and ventilation ports. Do not cook in your tent. The fabric, used to make this tent, has a massive 6000 mm hydrostatic head, so it is extremely unlikely that it would leak.
If your tent has a water leak at specific points/areas	<ol style="list-style-type: none"> 1. The main seams of this tent have been factory taped to help prevent leakage. Depending upon your expectations, it may be necessary to treat the remaining seams with a seam sealant. Seam sealant should also be applied to areas where the taping is damaged or has peeled away through wear and tear. It can also be applied to areas where a leak may have developed. Seam sealant is available through your dealer.

DOMETIC WARRANTY AND SERVICE

Dometic Australia Pty Ltd ABN 62086366305

As the purchaser of a new Dometic product you are entitled to full warranty cover under the conditions herein.

TO REGISTER YOUR WARRANTY

Please complete and return this form together with a copy of your receipt within 60 days of purchase to:

Please note: If you choose not to register this warranty, you must keep a copy of your receipt to ensure you will receive warranty service should it be needed.

Dometic Australia Pty Ltd

PO Box 2495
BURLEIGH BC QLD 4220

Dometic New Zealand Limited

PO Box 12011
PENROSE, AUCKLAND 1642

On receipt of these documents your details will be entered into our customer data base. This will make it easier for you in the unlikely event that you require a warranty repair anywhere in our network of service agents across the country. If you need assistance filling out this form or making a claim under this warranty please call us on 1800 21 21 21 (Aus) or 09 622 1490 (NZ)

Name: _____ Signature: _____

Address: _____

State: _____ Postcode: _____

Tel: (home) _____ (mobile) _____

Email: _____

Model purchased: _____

Serial number: _____

Date of purchase: _____

Retailer's name: _____

Retailer's address: _____

WARRANTY PERIOD DEPENDS ON PRODUCT:

WARRANTY PERIOD	PRODUCTS COVERED	WARRANTY DESCRIPTION
3 year	• Inflatable Tents & Inflatable Awnings	Full warranty covering all manufacturing defects for 3 year from date of purchase
2 year	• Tables, Chair & Recliners	Full warranty covering all manufacturing defects for 2 year from date of purchase
1 year	• Carpet & Footprints	Full warranty covering all manufacturing defects for 1 year from date of purchase
1 year	• Gale 12 V • Tent Accessories and Repair items	Full warranty covering all manufacturing defects for 1 year from date of purchase

DOMETIC WARRANTY

If the product does not work as it should, please contact the manufacturer's branch in your country (see back page).

For repair and warranty processing, please include the following documents when you send in the device:

- A copy of the receipt with purchasing date
- A reason for the claim or description of the fault

HOW TO SUBMIT A WARRANTY CLAIM

Please call Dometic on 1800 21 21 21 (Aus)

THE WARRANTY DOES NOT COVER

To avoid doubt, your Dometic Warranty does not protect against the following;

1. Any damage caused as a result of misuse or environmental impacts.
2. Any damage from improper preparation before first use, such as weathering your product.
3. Faulty installation or modification made during installation or set up of the product.
4. Cosmetic blemishes or fading that do not affect the operation of the product and could be considered normal wear and tear – or caused by external or environmental influences.
5. Accidental or malicious damage by misuse, negligence or faults caused by a failure to provide routine maintenance.
6. Faults that have resulted from normal wear and tear, including punctures, tearing, rusting or corrosion.
7. Accessories such as pegs and guy ropes.
8. Repairs carried out by repair agents that are not authorised by Dometic.
9. Products used commercially, or on a permanent site are not covered by the full warranty due to Commercial or permanent static use.
10. Negligence, accidental or deliberate misuse, or alterations to the product not approved by Dometic.
11. Any loss or damage caused by a failure to follow the manufacturer's instructions for usage, installation, operation or maintenance.
12. Damage/failure to operate caused as a result of improper installation or infestations of vermin, pests or insects.
13. Perceived faults where the product is operating within the normal range of Dometic performance specifications and these performance specifications were made known to you prior to purchase.

Note: removing screws or otherwise opening the outer case will void the warranty

AUSTRALIA ONLY

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. The benefits provided to you as the consumer by this warranty are in addition to other rights and remedies available to you under the law.

NEW ZEALAND ONLY

This warranty policy is subject to the conditions and guarantees which are mandatory as implied by the Consumer Guarantees Act 1993 (NZ).

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