



## WARRANTY - COMPRESSOR REFRIGERATION, MOBILE COOLING & ACCESSORIES

Dometic Australia Pty Ltd ABN 62086366305

Dometic New Zealand Limited

As the purchaser of a new Dometic product you are entitled to full warranty cover under the conditions herein.

### WARRANTY TYPE DEPENDS ON PRODUCT:

| Warranty type* | Products covered  | Warranty description   |
|----------------|---|--|
| 5 year         | • Portable compressor fridge/freezers, CFX2 & CFX5 series   | Full warranty covering all manufacturing defects for 5 years from date of purchase   |
| 3 year + 2     | • Portable compressor fridge/freezers, CFX3 series  | Full warranty covering all manufacturing defects for 3 years from date of purchase plus additional 2 years (parts only) on compressor (excludes electronic module) |
| 3 year         | • Portable compressor fridge/freezers, CFF series & CF-40/50<br>• Upright & Drawer compressor refrigerators, all models - eg CRX, NRX, CD, CRD & RUC series | Full warranty covering all manufacturing defects for 3 years from date of purchase   |
| 1 year         | • Thermoelectric coolers<br>• Mobile cooling products & accessories not listed in warranty types 5, 3+2 or 3 above  | Full warranty covering all manufacturing defects for 1 year from date of purchase  |

\* Light bulbs & fuses not covered.

### TO REGISTER YOUR WARRANTY

**Complete and send the below section, with a copy of your receipt within 60 days of purchase to:**

**Dometic Australia Pty Ltd**  
PO Box 2495  
BURLEIGH BC QLD 4220

**Dometic New Zealand Limited**  
PO Box 12011  
PENROSE, AUCKLAND 1642

On receipt of these documents your details will be entered into our customer data base. This will make it easier for you in the unlikely event that you require a warranty repair anywhere in our network of service agents across the country. If you're travelling, we'll coordinate the most convenient repair location.

Please note: Should you choose not to register your warranty, keep your receipt in case warranty service is required.



### WARRANTY REGISTRATION

Name: \_\_\_\_\_ Signature: \_\_\_\_\_

Address: \_\_\_\_\_

State: \_\_\_\_\_ Postcode: \_\_\_\_\_ Email: \_\_\_\_\_

Tel: (home) \_\_\_\_\_ (mobile) \_\_\_\_\_

Model purchased: \_\_\_\_\_ Date purchased: \_\_\_\_\_ Serial no: \_\_\_\_\_

Retailer's name: \_\_\_\_\_

Retailer's address: \_\_\_\_\_

### WHAT THE WARRANTY COVERS

- Portable compressor fridge/freezers - All normal use including operation in vehicles on rough roads or off road, providing reasonable precautions are taken to restrain the fridge and protect it from very severe shocks.
- All other products including upright front opening fridge/freezers - Reasonable normal use.
- Every product - Any defect in design or manufacture which results in the product failing to perform substantially as described in authorised Dometic advertising or literature.
- We will either repair or replace the product at our discretion providing that the fault is found to have been caused by a design or manufacturing defect and not misuse, tampering or lack of maintenance.

### THE WARRANTY DOES NOT COVER

Any damage resulting from improper use, such as extreme misuse or serious water damage. Damage caused by connecting your product to the wrong power source. Faulty installation or modification made during installation. The cost of removing and reinstalling a built in product. Travel and/or other expenses due to customer remote location. Transport charges and damage in transit. It is your responsibility to deliver and pick up your product via one of our service points, including any costs associated with the postage of your repair or replacement product should you not be able to arrange in person. If you do freight your product, we recommend that you insure against loss or damage. Except as required by law, any loss directly or indirectly associated with the product failing to operate.

Note: removing screws or otherwise opening the outer case will void the warranty.

### Australia only

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. The benefits provided to you as the consumer by this warranty are in addition to other rights and remedies available to you under the law.

### New Zealand only

This warranty policy is subject to the conditions and guarantees which are mandatory as implied by the Consumer Guarantees Act 1993(NZ).

Dometic Australia and Dometic New Zealand reserve the right to change the warranty conditions at any time by public notice and by attaching a clear change of warranty terms and conditions notice to the product visible at time of purchase. No party other than Dometic Australia Pty Ltd or Dometic New Zealand Limited is authorised to change the terms or conditions of this warranty.

**For service or assistance visit [dometic.com](https://www.dometic.com) to locate your nearest service agent or call 1800 21 21 21 (Aus) / 09 622 1490 (NZ)**

