



**Atwood Mobile Products**

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## **This is a Safety Campaign Notification**

Date: August 31, 2012

RE: Service Campaign 8900 7U valve

Dear Valued Customer:

This letter is being sent to inform you of a voluntary Safety Service Campaign in which Atwood Mobile Products LLC has determined that a safety issue may be present in a product manufactured by Atwood Mobile Products LLC. In Atwood model 8935-III AC and 8940-III AC furnaces there have been gas control valves which are suspect and will need to be replaced. The suspect furnaces are contained with a manufacturing date between May 18, 2009 and March 29, 2012.

### **What is the problem?**

The issue has been identified as a gas control valve issue. It is possible within the serial numbers listed that the gas valves can stick in the open position causing a potential fire hazard. It is critical that these units be identified, contained, and repaired in a timely manner. If you have a customer with one of these units they must **NOT** operate the furnace until the replacement of the valve assembly has been completed.

### **What should I DO?**

1. Confirm the serial number of the suspect furnace. The serial number will be listed on the blower housing of the furnace on the data tag. Take care to ensure that the furnace meets the following criteria:
  - a. The model numbers affected are **8935-III and 8940-III AC** furnaces
  - b. Manufacturing dates between **5-18-2009 - 3-29-2012**
  - c. Contact our Recall Department at 574-266-4709 to verify if the serial number is affected by the recall and if the recall has already been addressed (if it is affected).